

Commitment to Accessibility

Metropolitan Commercial Bank® desires to provide a positive customer experience to all our customers, and we aim to promote accessibility and inclusion. Our goal is to permit our customers to gather information and transact business through our website.

Whether you are using assistive technologies like a screen reader, a magnifier, voice recognition software, or captions for videos, our goal is to make your use of our website a successful and enjoyable experience.

Actions

We are taking a variety of steps and devoting resources to further enhance the accessibility of our website. We work with accessibility and usability specialists, and people with disabilities to conduct website audits and provide recommendations to increase accessibility. In addition to following regulatory guidelines, we consistently look for improvements in performance and speed.

Ongoing Effort

We are proud of the efforts that we have completed and that are in-progress to ensure that our website is accessible to everyone. At Metropolitan Commercial Bank we view accessibility as an ongoing process.

Accessibility Assistance

If you have difficulty using or accessing any element of this website or on any Metropolitan Commercial Bank mobile app or tool, please feel free to contact us and we will work with you to provide the information, item, or transaction you seek through a communication method that is accessible for you consistent with applicable law (for example, through telephone support).

Feedback

We invite you to contact us at eBanking@MCBankNY.com or 212 365-6750 with your feedback or suggestions as to how we can improve the accessibility of this website.

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